

Volunteer Opportunities

To enable us to find the right volunteers for your organisation, please complete the following questions with as much information as possible.

IMPORTANT Please respond to all volunteer enquiries within 2 weeks.

Name of Organisation:

Charge My Street

Volunteer Role: Phonenumber Support Volunteer

Address: Home based.

(where the volunteering will be based)

Contact name of Volunteer Manager: Tom Barker/ Ady Powell

Tel: 01524 881227

Email: hello@chargemystreet.co.uk

Please tick each box when volunteers will be required or circle **ALL**

ALL	Mon	Tue	Wed	Thur	Fri	Sat	Sun
AM						X	X
PM						X	X
Eve	X	X	X	X	X	X	X

Minimum hours volunteers will be required : 4 hours per week.

Description of the Opportunity

We couldn't keep the Charge my Street service running 24/7 without the help of our volunteers. Phonenumber volunteers will be there for EV drivers' when they feel they have no one else to turn to. Charge my Street volunteer you'll be there for EV drivers' when they feel they have no one else to turn to, by giving a regular shift of up to 4 hours each week working remotely to help get charging sessions started, answer payment queries and unlock cables that are trapped in chargepoints. Our trained phone advisors support people who are using our chargepoints, getting in touch via phone, or email.

Essential Skills/ Qualities Required

While we think our Charge my Street roles are suitable for a whole range of people, we are particularly looking for those with the following qualities and experience:

- passionate about helping EV drivers
- great communication skills
- empathetic and perceptive
- able to think on your feet
- works well within a team
- emotional resilience.

Signing up to be a Charge my Street volunteer is a big commitment and requires training so we do ask people to stay in the role for a minimum of one year.

Benefits of Volunteering with your Organisation

As a Charge my Street volunteer you'll get the opportunity to:

- learn valuable new skills
- be part of a friendly team of like-minded people
- be there for EV drivers across the country
- support the decarbonisation of the transport sector

Are travel expenses paid?	<u>YES</u>	NO
Do you take up references?	<u>YES</u>	NO
Will the volunteers be subject to DBS clearance?	YES	<u>NO</u>
Do volunteers receive induction training?	<u>YES</u>	NO
Do volunteers receive individual support / supervision?	<u>YES</u>	NO
Are the volunteers working with you insured?	<u>YES</u>	NO
Do you have an equal opportunities policy?	<u>YES</u>	NO

Are there any age restrictions for volunteers?

YES

NO

If yes, please state 18+ _____

Are there any access issues for volunteers?

YES

NO

If yes, please state _____

We are developing a Community Central portal/ website onto which we will be posting volunteering opportunities. This would make details of this opportunity available to thousands of potential volunteers. If you do not want this opportunity publicised by newsletter, or on the Community Central website please tick the box.