Sent to: referrals@newground.co.uk
**Energy Redress Scheme: Voucher Application**

**Newground Together: Committed to Strength Through Partnership**

**Note: Only professionals can refer people into the scheme, who have identified a need. It cannot be a self-referral. *Due to the extensive need for this service we are asking partners to do the pre qualifying checks with the people they support – to support the smooth and prompt processing of the vouchers***

**Partner Agency Info**

|  |  |
| --- | --- |
| **Professionals Name & Role** |  |
| **Organisation** |  |
| **Email** |  | **Mobile** |  |
| **Date**  |  |

**Referral Details – Energy Voucher Scheme for Gas &/Or Electric**

|  |  |
| --- | --- |
| **Forename(s)** |  |
| **Last Name** |  |
| **Title** |  |
| **Date of Birth**  |  |
| **Address** |  |
| **Postcode** |  |
| **Email Address** |  |
| **Mobile Phone\*** |  |
| **Other Telephone** |  |

\**Please check it’s a working number as the voucher will be sent via a txt message and the individual will need to go to a shop for the voucher to be processed. The applicant must have a smartphone to receive the voucher, if they do not have a smart phone please request a postal voucher. Note this will only be an option in exceptional circumstances*

**Housing Situation**

|  |
| --- |
| **Please indicate the current housing situation** |
| [ ]  Owner Occupied | [ ]  Private Rented | [ ]  Hostel/ Temp Acc. |
| [ ]  Social Landlord… *if so who is your landlord?*  |
| **Are you a parent?** | [ ] Yes | [ ]  No |
| **Single Parent Household?** | **☐** Yes | [ ]  No |
| **People Living at this address, provide Name & DoB - Total Number:**  |
|  |
|  |
|  |
|  |

**Evidence meet Qualifying Criteria**

|  |  |  |
| --- | --- | --- |
| **I confirm the above referral(s) live at the address above** | [ ]  **Yes** | [ ]  **No** |
| **I have verified their identity** | [ ]  **Yes** | [ ]  **No** |
| **Have a pre-payment Meter topped up by key or card only. Vouchers are not compatible with APP users or those who top up online**  | [ ]  **Yes** | [ ]  **No** |
| **Has the applicant received any fuel vouchers recently from any other organisations**  | [ ]  **Yes** | [ ]  **No** |
| **If Yes to the above how many?** |  |

**Impact of COVID 19 on current circumstances (tick all that apply)**

|  |  |
| --- | --- |
| [ ]  Increased Fuel Costs  | [ ]  Income reduced |
| [ ]  Someone in household out of work | [ ]  Risk of Self – disconnection from utilities |
| **☐** At risk of running out of fuel | **​☐**   in Fuel debt / supply capped  |
| **​☐**   Home Schooling  | **​☐**   Shielding/ isolating  |

**Photo Current Meter**

|  |  |
| --- | --- |
| **GAS** | **ELECTRIC** |
| *Please insert a picture of the current meter reading here* |  |

**Energy Voucher outline**

**Please note this is needs assessed by NGT Team in follow up call to the customer. Feedback will be provided to you on what has been issued**

|  |  |
| --- | --- |
| **Gas** | **Electric** |
| **Single/Couple (£35)** | **Single/Couple (£35)** |
| **Family (Children in House) (£49)** | **Family (Children In house) (£49)** |

|  |  |  |
| --- | --- | --- |
| **This individual/ couple/ Family has access to a Smart mobile phone – (If No -please provide a postal voucher)** | [ ]  **Yes** | [ ]  **No** |

|  |  |
| --- | --- |
| **Gas Supplier** |  |
| **Electric Supplier** |  |

 Please send this form to: referrals@newground.co.uk – it will be processed in 2 working days