

# Family Fund Business Services

Procurement & Grant  
Administration Partner



**Family Fund**

Helping you, helping others

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Business Services

# Why Family Fund Business Services Exist

**JRF**

JOSEPH  
ROWNTREE  
FOUNDATION



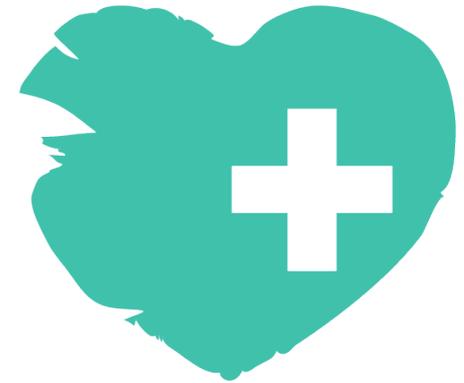
**Family Fund**  
Helping disabled children

# Why Family Fund Business Services Exist

## Business Services

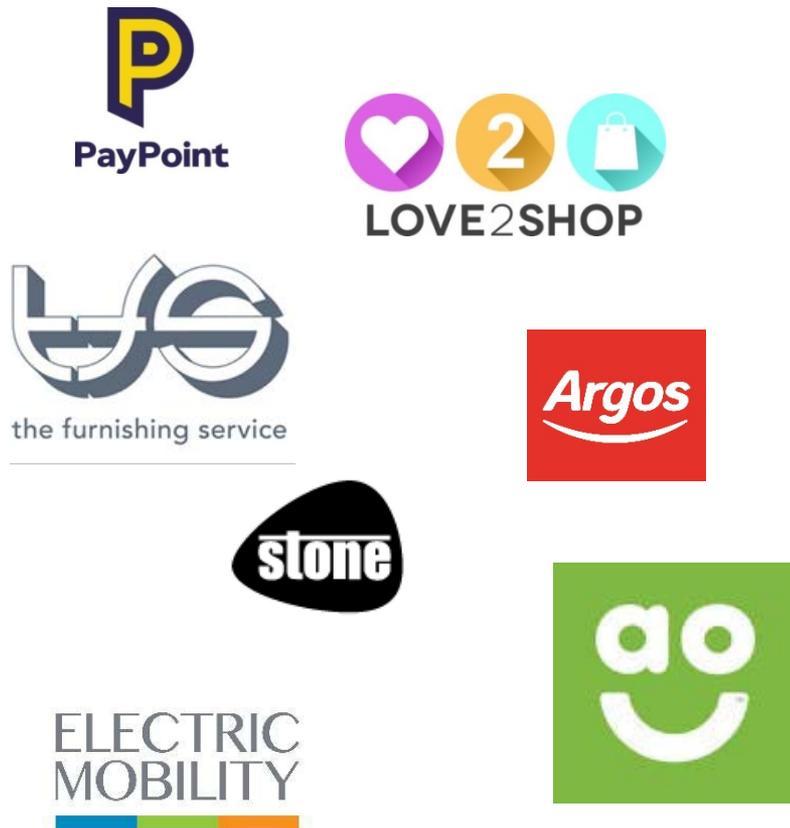
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**We create value for organisations by providing a more efficient administration process and access to goods and services at a reduced cost through our collective buying power, as well as grant administration.**



# How We Work

## Established Supplier Network



**500,000**  
items supplied to  
**180,000**  
beneficiaries  
since April 2013

# What We Offer

## Products & Services



**White goods**



**Mobility equipment**



**Clothing**



**Furniture**



**Energy vouchers**



**Pre-payment cards**



**Flooring**



**Computers & tablets**



**Household items**



**Cash out services**

**Opportunity to increase product offerings. Eg. Food vouchers on the way.**

# Customers



NYLAF and Syrian  
Refugee Project

# How We Work

Partnerships

Housing Associations

Other Charities & Benevolent Organisations

Local Authorities

Student Accommodation

Private Organisations



## Online Procurement Portal

**Family Fund** Business Services  
Helping you, helping others

Orders Reports Administration Support User: Paul Oakley Log out

### Helping you, helping others

Welcome to our web-based fulfilment portal which can be used to order a range of products and services in the form of payment cards, vouchers, cash payments and directly delivered goods.

We provide a wide range of items including white goods, clothing, furniture, bedding, computers, tablets and laptops, food baskets, baby goods and other essential items which can be delivered directly to a beneficiary.

using our arrangements with carefully selected suppliers. Our service ensures a trusted brand, excellent customer service and extensive store coverage.

Working with Family Fund Business Services can make your funds go further. Not only that, as a trading subsidiary of Family Fund, working with us helps the charity to continue to provide essential help and support to families raising severely disabled and seriously ill children across the UK.

**You decide, we deliver** ✓  
Our fulfilment service provides charities, benevolent organisations, local authorities and other organisations with a user friendly portal that delivers products, vouchers and payment cards to beneficiaries quickly and easily, making your funding go further.  
Our team appreciate and value your feedback. To send us comments or suggestions please email [contact@familyfundsolutions.co.uk](mailto:contact@familyfundsolutions.co.uk)

**Find out more about us** ❤️  
Click here to be re-directed to our website for more information about Family Fund Business Services and its approach to procurement, fulfilment and grant-making.  
[www.familyfundsolutions.co.uk](http://www.familyfundsolutions.co.uk)

**Trouble logging in?** 🖱️  
If you have forgotten your password, you can arrange for a new password to be emailed to you by clicking the 'I forgot my password' link on the portal login page.  
For any other issues please contact your local Super User for support.



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## Example Grant schemes we manage:

- North Yorkshire: Local Assistance Fund
  - Provides emergency and crisis grants - we take first time applications over the phone
- Children in Need Emergency Essentials
  - Child centric programme - families must be referred to the scheme by a professional body
- Welsh Government: Discretionary Assistance Fund
  - Can give up to 3 awards every 12 months to a family

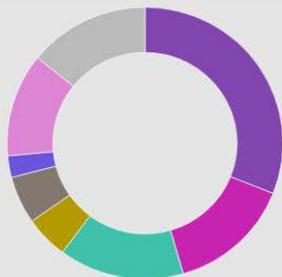
# Who do we want to partner with?

- Charities, benevolent organisations, housing associations, local authorities, student housing providers, developers.
- Anyone who has a funding pot that they wish to manage for the benefit of others.
- For you to access: Register as a referrer.
- Children in Need Emergency Essentials Fund
  - Go to [www.familyfundservices.co.uk](http://www.familyfundservices.co.uk) to register.

# Our Impact



Business Services



- Prepayment cards ● Beds
- Washing machines ● Food
- Energy payments ● Sofas
- Cookers ● Fridges

## £16 million

Total grant spend 18/19

**93,334**  
Households reached

**£355,168**  
Rebates returned to customers

= **2,072** extra households supported\*\*



# How we helped



**3,120** food baskets

**3,461** Energy vouchers

**7,530** cookers

**8,887** Beds



**19,019** prepayment cards

Also, thanks to our partnerships in 2018/19 we generated an additional **£745,899** for our parent charity, Family Fund!

represents 30 households

\*\* we have calculated the number of additional households supported from the total rebates paid back to customers. This is based on the average spend per grant award.

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## Family Fund

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**Thank you  
Any Questions?**