

Volunteer Passport

**Free Training for Volunteers**

[](https://www.google.co.uk/url?sa=i&rct=j&q=&esrc=s&source=images&cd=&cad=rja&uact=8&ved=0ahUKEwjhhtLh79jKAhXEfA8KHYYbBp4QjRwIBw&url=https://sites.psu.edu/leadership/2014/07/11/bad-behavior-%E2%89%A0-bad-employee/&bvm=bv.113034660,d.ZWU&psig=AFQjCNFk7vSmQzMC6VARrDl98JXEBqPrtg&ust=1454495314078401)

Dealing with Difficult Behaviour

Wednesday 9th March 9am – 12.30pm

**Mill Hill Community Centre**

New Chapel Road, Blackburn BB2 4DT

At the end of the session you will have:

• Identified what is difficult behaviour

• Discussed the impact of difficult behaviour on volunteers and organisation

• Recognised the reasons behind difficult behaviour

• Explored ways of dealing with difficult behaviour

• Learn about strategies to create effective boundaries to manage difficult behaviour

For More Information please contact:

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