

Volunteer Passport

**Free Training for Volunteers**



Dealing with Difficult Behaviour

Wednesday 9th March 9am – 12.30pm

**Mill Hill Community Centre**

New Chapel Road, Blackburn BB2 4DT

At the end of the session you will have:

• Identified what is difficult behaviour

• Discussed the impact of difficult behaviour on volunteers and organisation

• Recognised the reasons behind difficult behaviour

• Explored ways of dealing with difficult behaviour

• Learn about strategies to create effective boundaries to manage difficult behaviour

For More Information please contact:

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